



24/04/15 Innovation and Improvement Bulletin

This bulletin includes research which focuses on improving and developing services to improve the patient journey and make services more effective and efficient. It also includes information on service evaluations and future challenges for services that need to be considered in planning.

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Urgent and Emergency care

Rip off the sticking plaster now: Enabling the local implementation of sustainable urgent and emergency care models in 2015/16

NHS Confederation

This [report](#) brings together examples of new emergency care models and their impact, an assessment of progress and next steps in implementing the urgent and emergency care review, and recommendations on how the Government can support local leaders to implement the review.

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Innovation and improvement policy

The NHS five year forward view: lessons from the United States in developing new care models
British Medical Journal

The authors of this [analysis article](#) use US experience to suggest what is needed for greater integration of care.

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Innovation and improvement tools and techniques

The contracting NHS – can the NHS handle the outsourcing of clinical services?
Centre for Health and the Public Interest

[Report](#) finds NHS is poorly equipped to ensure healthcare services outsourced to for-profit providers (FPPs) will provide safe, high-quality care and good value for money. Accountability for handling of £9.3bn/yr spent on FPPs is thwarted by outsourcing of contract monitoring work.

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Workforce innovation and improvement

New tools to help employers develop the support workforce

Health Education England has produced two [new tools which employers can use to demonstrate their commitment to the development of the healthcare support workforce](#). 'Talent for care' and 'Widening participation: it matters' are two strategic frameworks developed by Health Education England with a range of national partners, including NHS Employers. Both frameworks share a common aim to improve the quality of patient care in a system that faces a challenging future.

Experience matters

NHS Employers has published an [infographic](#) highlighting key facts and figures about why staff experience matters. It sets out, in an easy-to-digest format, the importance of staff health and wellbeing and engagement.

'The Leeds Way'

NHS Employers has published details of a case study highlighting the Leeds Teaching Hospitals NHS Trust which has developed and implemented a new staff engagement strategy called '[The Leeds Way](#)' which has helped to change the culture of the organisation. The Leeds Way gives staff the opportunity to provide feedback and contribute their views to help shape the vision, values and goals of the trust. The trust is already seeing positive results, in both the Staff Survey and the Staff Friends and Family Test results.

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Patient Safety

Facemasks for the prevention of infection in healthcare and community settings

British Medical Journal

The [aim](#) of this review is to inform policy makers and stakeholders by examining and summarising the available evidence related to the efficacy of facemasks and respirators in community and healthcare settings, current practice, and guidelines. Gaps in evidence are highlighted.

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Medicines management

Interventions for reducing medication errors in children in hospital

Cochrane Database of Systematic Reviews

[Current evidence](#) on effective interventions to prevent medication errors in a paediatric population in hospital is limited. Comparative studies with robust study designs are needed to investigate interventions including components that focus on specific paediatric safety issues.

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Patient engagement

Going the Extra Mile: Improving the nation's health and wellbeing through public involvement in research

National Institute for Health Research

This [report](#) concludes that the National Institute for Health Research is a trailblazer for public involvement in research but needs a more strategic approach for engaging the public in setting goals and designing research to ensure consistency.

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Palliative Care

Care after Death

Hospice UK has published [Care After Death: Guidance for staff responsible for care after death](#). This second edition of the guidance builds on the first, which was generated for nurses and those who had nursing tasks delegated to them. It also has a relevance for health and social care professionals who work with people at end of life. Following recommendations from the Institute of Health Care Management, which evaluated the first edition, the focus of the second edition has been extended to include deaths that occur in mental health and prison settings. It details key elements of care provision in the period immediately following death and its implementation, and aims to help minimise duplication of roles or gaps in care.

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<i>The evidence you need</i>
